



Are you a hockey nut? Do you know where the rinks are, the names of all the local teams? Do you enjoy helping customer make informed decisions about the gear they need to play the game?

As a TBS Retail Sales Associate, you will apply your broad knowledge of hockey to providing our customers with an outstanding customer experience by greeting and building a rapport while assisting them in making purchases with accurate and pertinent product and sizing information.

You are inspired to continually get better at what you do, whether delivering a great shopping experience for your customers, maintaining store appearance, ensuring price scan accuracy and loss prevention policies are followed, learning new skills and about new products, or trying a new ideas.

DETAILED JOB DESCRIPTION:

Retail Sales Associate will be responsible for a number of duties within the TBS Hockey Retail Store. Duties include but are not limited to the following:

- Customer assistance: fitting equipment, selling the customer product that is correct for their skill level, answering questions, answering the telephone, and taking special orders.
- Organizing and displaying merchandise to company standards
- Participate in all product training sessions offered from time to time in order to learn the features and benefits of all product sold in the store.
- Perform various equipment repairs in our pro shop, such as sharpening skates, mounting frames, changing stick blades, etc.
- Perform physical inventory counts, receiving shipments, tagging, stocking the main floor, as well as cleaning and maintenance of the stock/show room areas.
- Process sales on the POS system, including all forms of payment and daily cash balancing.
- Retail Store cleaning and maintenance duties which may include, but are not limited to washing glass and counter tops, taking out trash, straightening displays cleaning bathrooms, sweeping, and dusting.

QUALIFICATIONS:

- Must be flexible in working a rotating schedule including evenings, weekends, and holidays
- One year of experience in retail industry preferred.
- Knowledge of Ice Hockey, if you played the game that is a bonus.
- Must be able to multi task in a fast paced environment with the ability to assist multiple customers at the same time.
- Must be reliable and punctual with a positive attitude.

Please submit your resume for consideration. We thank all applicants for their interest; however, only those candidates selected for interview will be contacted.

Email: careers@getitattbs.com

Website: www.getitattbs.com/careers